

# Maryland's WORKFORCE SYSTEM



## WIOA IMPLEMENTATION WORK GROUPS

### OVERVIEW

In accordance with the [Maryland WIOA State Plan](#), the **WIOA Alignment Group** has been established to oversee and support the Work Groups in their implementation efforts. The Alignment Group includes key leadership in all core and combined programs represented in the Maryland State Plan. The Alignment Group is charged with focusing on

- Ensuring that Maryland continues to develop a baseline of performance for serving customers;
- Ensuring that the message set forth in the State Plan is carried out throughout the system;
- Developing formalized customer flow strategies;
- Ensuring maximized system efficiencies;
- Ensuring the integration of resources connected to all employment and training-related funding;
- Ensuring seamless access to information for businesses and jobseekers alike;
- Developing shared assessment tools that emphasize customer service;
- Ensuring new technologies are harnessed for ease-of-access for the consumer; and,
- Developing common branding to effectively promote Maryland's workforce system.

Eight **WIOA Work Groups** have been created to ensure effective implementation of the [Maryland WIOA State Plan](#). Comprised of subject matter experts, all work groups are charged with

- Cultivating best practices;
- Developing a systems approach that fosters the inclusion of all core and combined program partners; and,
- Identifying professional development needs for the system and its partners.

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## WIOA IMPLEMENTATION WORK GROUPS, CONTINUED

WORK GROUP	KEY GOALS	CONTACT INFORMATION
<b>POLICY</b>	<ul style="list-style-type: none"> <li>Review statewide policies and programs</li> <li>Develop guidance for Maryland's workforce system for the implementation of WIOA.</li> <li>Issue policy for the continuous improvement of Maryland's workforce system.</li> </ul>	<p><b>Chair:</b> Erin Roth, Policy Director, DLLR  <a href="mailto:erin.roth@maryland.gov">erin.roth@maryland.gov</a>   410-767-5870</p> <p><b>Co-Chair:</b> Fran Trout, Director, Mid-Maryland LWDA  <a href="mailto:frout@howardcountymd.gov">frout@howardcountymd.gov</a>   410-290-2620</p>
<b>FISCAL</b>	<ul style="list-style-type: none"> <li>Determine needed and required fiscal and monitoring policies</li> <li>Ensure that Local Areas are receiving the guidance they need that is consistent with WIOA and the Uniform Guidance</li> <li>Continue to improve processes re: MOU &amp; RSA formulation</li> </ul>	<p><b>Chair:</b> Dorothee Schlotterbeck, Manager, Office of Fiscal Administration, DLLR  <a href="mailto:dorothee.schlotterbeck@maryland.gov">dorothee.schlotterbeck@maryland.gov</a>   410-767-2283</p>
<b>PERFORMANCE</b>	<ul style="list-style-type: none"> <li>Implement new performance accountability measures</li> <li>Develop of data dashboards to "tell the story" of Maryland's workforce system.</li> <li>Ensure that Local Areas are receiving the guidance they need that is consistent with WIOA</li> </ul>	<p><b>Chair:</b> Lynda Weber, Statewide Manager Data Quality, DLLR  <a href="mailto:lynda.weber@maryland.gov">lynda.weber@maryland.gov</a>   410-767-2902</p> <p><b>Co-Chair:</b> Patti Morfe, Director, Performance and Planning, MOED, Baltimore City LWDA  <a href="mailto:pmorfe@oedworks.com">pmorfe@oedworks.com</a>   410-396-1261</p>
<b>BUSINESS SOLUTIONS</b>	<ul style="list-style-type: none"> <li>Create a robust strategy to increase business involvement in the State's workforce system.</li> <li>Foster the development of Maryland's business services team</li> <li>Cultivate innovative strategies to address the needs of Maryland's businesses</li> </ul>	<p><b>Chair:</b> Linda Gilmore, Business Services Manager, DLLR  <a href="mailto:linda.gilmore@maryland.gov">linda.gilmore@maryland.gov</a>   410-767-9664</p> <p><b>Co-Chair:</b> Patty McDonald, Manager, Employment, Training and Business Services, Frederick County LWDA  <a href="mailto:pmcdonald@frederickcountymd.gov">pmcdonald@frederickcountymd.gov</a>   301-600-2389</p>

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## WIOA IMPLEMENTATION WORK GROUPS, *CONTINUED*

WORK GROUP	KEY GOALS	CONTACT INFORMATION
<b>MONITORING</b>	<ul style="list-style-type: none"> <li>✚ Create a strategy to develop joint monitoring across core and combined partner</li> <li>✚ Ensure partner integration</li> <li>✚ Share best practices throughout the system</li> </ul>	<p><b>Chair:</b> Tanya Washington, Manager, Office of Monitoring and Compliance, DLLR  <a href="mailto:Tanya.washington@maryland.gov">Tanya.washington@maryland.gov</a>   410-767-2098</p> <p><b>Co-Chair:</b> Norma Dorsett, Youth &amp; Young Adult Services Program Manager, Southern Maryland LWDA  <a href="mailto:ndorsett@tccsmd.org">ndorsett@tccsmd.org</a>   301-374-1152</p>
<b>PROFESSIONAL DEVELOPMENT</b>	<ul style="list-style-type: none"> <li>✚ Develop a systems approach to professional developmental needs</li> <li>✚ Determine best practices for the administration of professional development</li> <li>✚ Ensure partner integration and cross-training opportunities</li> </ul>	<p><b>Chair:</b> Melissa Zervos, Adult Education Program Specialist, DLLR  <a href="mailto:melissa.zervos@maryland.gov">melissa.zervos@maryland.gov</a>   410-767-0535</p> <p><b>Co-Chair:</b> Daryl Rosenbaum, Department of Human Resources  <a href="mailto:daryl.rosenbaum@maryland.gov">daryl.rosenbaum@maryland.gov</a>   410-767-8368</p>
<b>CAREER PATHWAYS AND WORK AND LEARN MODELS</b>	<ul style="list-style-type: none"> <li>✚ Develop a plan to foster career pathway development in Maryland's Local Areas</li> <li>✚ Create technical assistance opportunities</li> <li>✚ Ensure partner integration</li> </ul>	<p><b>Chair:</b> Christopher MacLarion, Director, Office of Apprenticeship and Training, DLLR  <a href="mailto:christopher.maclarion@maryland.gov">christopher.maclarion@maryland.gov</a>   410-767-3969</p> <p>Terry Gilleland, Director, Office of Adult Education and Literacy Services, DLLR  <a href="mailto:terry.gilleland@maryland.gov">terry.gilleland@maryland.gov</a>   410-767-1008</p>

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## WIOA IMPLEMENTATION WORK GROUPS, *CONTINUED*

<p><b>REEMPLOYMENT INITIATIVES</b></p>	<p>  Develop a strategy to foster greater integration of unemployment insurance recipients throughout the workforce system         </p>	<p> <b>Chair:</b> Shemel Bowden, Reemployment Liaison, Division of Unemployment Insurance  <a href="mailto:Shemel.bowden@maryland.gov">Shemel.bowden@maryland.gov</a>   410-767-2463         </p>
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