



SNAPSHOTS OF MARYLAND'S IMMIGRANTS: As of 2010, over 803,000 immigrants-New Americans make Maryland their home. Most of them are either naturalized citizens or LPRs (legally permanent residents), comprising 17% of the state workforce.

NEW AMERICAN POPULATIONS MAKE UP:

- 29% Latino or Hispanic, including Mexican
- 28% Asian, South Asian, Middle Eastern, & Pacific Islander
- 25% Black from Africa & the West Indies
- 18% European, including Canadian, Australian

IMMIGRANTS EDUCATIONAL ATTAINMENT:

- 20% of MD's immigrants have a graduate or professional degree
- 20% of MD's immigrants have a bachelor's degree
- 19% of MD's immigrants have some college or associate's degree
- 22% of MD's immigrants have less than a high school education (compare to 10% of native born individuals)



Contact the DWDAL-New American Program Desk,
or visit us online
1100 N. Eutaw St, Room 209
Baltimore, MD 21201
Ph: 410-767-2173

E-mail: dloasayudaen espanol-dllr@maryland.gov

dllr.maryland.gov/employment/newamerwrkforce.shtml

NAWP | NEW AMERICAN WORKFORCE PROGRAM

Ensuring the Success of New Americans, Refugees and Asylees



* US Census bureau, American Community Survey (2010 data)--for MD's population by 2010
 * Report of the State Commission to Study the Impact of Immigrants on Maryland - presented to MD's General Assembly January 2011 (see House Bill 1602)--for percentage of workforce
 * A Fresh Start: Renewing Immigrant Integration for a Stronger Maryland 2009--for New American populations makeup
 * International Immigration to Maryland: Presentation to the Maryland Joint Committee on Federal Regulations 2013, & US Census Bureau , 2009-11 American Community Survey--for MD immigrants educational attainment

WHAT IS THE NEW AMERICAN WORKFORCE PROGRAM (NAWP)?

Created in 2010 within the Division of Workforce Development & Adult Learning at the Department of Labor, Licensing and Regulation, NAWP carries out the vision detailed in the Maryland Council for New Americans 2009 report by seeking to “expedite immigrant integration into the economic and civic life of the state.” As further stipulated in WIOA Title II, Sec 203, NAWP enables English language learners who are adults, including professionals with degrees and credentials in their native countries, to achieve competency in the English language and acquire the basic and more advanced skills needed to function effectively as parents, workers, and citizens in the United States.

RESOURCES

- **CAREER, EDUCATION, AND EMPLOYMENT RESOURCES** As a foreign-born professional, you may create a profile and add your résumé for employers’ review in the Maryland Workforce Exchange Virtual One Stop (MWE-VOS) at mwejobs.maryland.gov
- **ENGLISH LANGUAGE ACQUISITION:** To improve your English skills, and if you didn’t finish high school in your home country and wish to obtain the high school equivalency diploma or GED®, visit Adult Learning at www.dlhr.maryland.gov/gedmdl

You may also inquire about English language learning programs and the GED® at your local American Job Center www.workforceinvestmentworks.com/maryland/

GED® ALERT, *If you finished high school prior to entering the U.S, you do not need to take GED® classes*

- **EMPLOYMENT CLAIMS AND BENEFITS:** Call 410-949-0022
- **STARTING A BUSINESS IN MARYLAND:** Visit <http://business.maryland.gov/start/html> or call 410-767-6300
To start a nonprofit organization visit: <http://www.sos.state.md.us/charity/non-profit.aspx>
For occupational professional licenses visit: <http://www.dlhr.state.md.us/license/> or call 410-230-6231

LOCAL COMMUNITY COLLEGES: WORKPLACE TRAINING & CERTIFICATION

As part of the Maryland Association of Community Colleges, local community colleges offer high-quality post-secondary training and workplace certification for good-paying jobs. View the state community colleges at www.mdacc.org/colleges/colleges.html

LOOKING FOR JOBS AND TRAINING OPPORTUNITIES

If you are qualified to work, have a work permit and social security card, and are looking for employment, or if you wish to be trained in a new career, discuss your options with your local American Job Center job specialists.

ANNE ARUNDEL COUNTY

Glen Burnie Career Center
Ph: 410.424.3240 | Fax: 410.508.2002

Arnold One Stop Career Center
Ph: 410.793.5635 | Fax: 410.793.5639

Fort Meade Outreach Center
(must have military ID)
Ph: 410.674.5240 | Fax: 410.672.3543

Arundel Mills One Stop Career Center
Sales & Service Training Center at
Arundel Mills
Ph: 410.777.1845 | Fax: 410.799.4411

BWI Thurgood Marshall International
Airport: BWI Airport One Stop Career
Center
Ph: 410.684.6838

BALTIMORE CITY

Baltimore Career Center at Eutaw Street
Ph: 410.767.2148 | Fax: 410.333.7858
TTY: 410.767.2117

Eastside One Stop Career Center
Ph: 410.396.9030 | Fax: 410.396.4063

Northwest One Stop Career Center
(Re-entry Center) Mondawmin Mall
Ph: 410.523.1060 | Fax: 410.523.0970

BALTIMORE COUNTY

Baltimore County Workforce
Development Center at Eastpoint
Ph: 410.288.9050 | Fax: 410.288.9260

Baltimore County Workforce
Development Center at Hunt Valley
Ph: 410.887.7940 | Fax: 410.329.1317

Liberty Workforce Center
Ph: 410.887.8912 | Fax: 410.496.3136

FREDERICK COUNTY

Frederick County Workforce Services
Frederick County Business and
Employment Center
Ph: 301.600.2255 | Fax: 301.600.2906

LOWER SHORE

SOMERSET, WICOMICO,
WORCESTER COUNTIES
One Stop Job Market
Ph: 410.341.8533 | Fax: 410.334.3454

MID-MARYLAND

CARROLL COUNTY
Business & Employment Resource Center
Ph: 410.386.2820 | Fax: 410.876.2977

HOWARD COUNTY

Columbia Workforce Center
Ph: 410.290.2600 | Fax: 410.312.0834

MONTGOMERY COUNTY

MontgomeryWorks
Westfield Shopping Center South
Office Building
Ph: 301.929.4350 | Fax: 301.929.4383

MontgomeryWorks
Germantown One Stop Career Center
Ph: 240.777.2050 | Fax: 240.777.2070

PRINCE GEORGE'S COUNTY

Prince George's Co. Career Center
Ph: 301.618.8425 | Fax: 301.386.5533

Laurel Regional Workforce Center
Ph: 301.362.9708 | Fax: 301.362.9719

SOUTHERN MARYLAND

CALVERT COUNTY
Southern MD Job Source
Louis I. Goldstein Multi-Purpose Center
Ph: 443.550.6750 | Fax: 301.855.1961

CHARLES COUNTY

Southern MD Job Source
Ph: 301.645.8712 | Fax: 301.645.8713

SAINT MARY'S COUNTY

Southern MD Job Source
The Joseph D. Carter Multi-Service
Center
Ph: 301.880.2800 | Fax: 301.475.4106

SUSQUEHANNA REGION

HARFORD COUNTY
Aberdeen Workforce Center
Community Services Building
Ph: 410.272.5400 | Fax: 301.855.1961

Bel Air Workforce Center
Ph: 410.836.4603 | Fax: 410.836.4640

CECIL COUNTY
Cecil County Workforce Center
Ph: 410.996.0550 | Fax: 410.996.0555

UPPER SHORE

CAROLINE COUNTY
Caroline County Career Center
Ph: 410.819.4549 | Fax: 410.819.4503

DORCHESTER COUNTY

Ph: 410.901.4250 | Fax: 410.221.1817

KENT COUNTY

Ph: 410.778.3525 | Fax: 410.778.3527

QUEEN ANNE'S COUNTY

Queen Anne's Co. Career Center
Ph: 410.758.8044 | Fax: 410.758.8113

TALBOT COUNTY

Bay Street Plaza
Ph: 410.822.3030 | Fax: 410.820.9966

WESTERN MARYLAND

ALLEGANY COUNTY
Allegany County One Stop Job Center
Ph: 301.777.1221 | Fax: 301.784.1702

GARRETT COUNTY

Garrett County One Stop Job Center
Ph: 301.334.3972 | Fax: 301.334.2106

WASHINGTON COUNTY

Washington County One Stop
Job Center
Ph: 301.393.8200 | Fax: 301.791.4673

YOUR RIGHTS AS WORKERS AND JOB SEEKERS

GREEN CARD, WORK PERMIT: Contact the U.S. Citizenship and Immigration Services regarding green cards or U.S. work permits and all immigration matters at 1-800-375-5283 or at <http://www.uscis.gov>

SELECTIVE SERVICE REGISTRATION: 1-888-655-1825 or online at <https://www.sss.gov/CONTACT.HTM>

SOCIAL SECURITY ADMINISTRATION (SSA): Contact the SSA if you need a new SS card, or if you recently became a U.S. citizen at 1-800-772-1213 or <https://secure.ssa.gov/ICON/main.jsp>

CONSUMER PROTECTION AND CIVIL RIGHTS: Contact the Maryland Attorney General for consumer and civil rights complaints against businesses, health insurance carriers or alleged civil rights violations and discrimination at 1-888-743-0023 or civilrights@oag.state.md.us